

## ROLE DESCRIPTION

<b>VOLUNTEER POST TITLE:</b>	<b>Disability Energy Champions</b>
<b>RESPONSIBLE TO:</b>	Volunteer Engagement Assistant Warm Homes Service Manager
<b>RESPONSIBLE FOR:</b>	N/A
<b>HOURS:</b>	We would expect a minimum commitment of 2 years to support the project from beginning to end.

### ABOUT THE CHARITY

Established in 2000, Caudwell Children is a national charity which works to transform the lives of disabled children and their families, enabling them to challenge the barriers they face throughout childhood by providing practical and emotional support.

The charity is going through an exciting period of growth having recently opened a new state-of-the-art facility for multi-disciplinary therapy programmes for childhood disability and research of neurodevelopmental conditions, including autism, within the grounds of Keele University.

The energy redress scheme is a funded project to support parents/ carers of disabled children to identify, engage and support families to address energy efficiency and affordability another important step to transforming the lives of disabled children.

### PURPOSE OF THE POST

Mission centric Volunteering is instrumental to the growth of Caudwell Children. The purpose of this post is to enable the Service Delivery directorate to reach departmental goals and objectives and ensure the charity mission is achieved. These goals are:

- To engage and help families with disabled children that struggle with their heating bills and added financial pressures
- Build trust to inspire confidence in discussing household and financial issues

### ROLE AND RESPONSIBILITIES

- Deliver essential services and support families ensuring homes are warm and efficiently heated
- Conduct personalised home surveys and provide a combination of information and support to understand energy bills, energy improvements and reduce energy costs
- Understand specific needs of families with disabled children

This list is not exhaustive

## PERSON SPECIFICATION

### Essential Criteria

- Professional individual
- Empathetic with the ability to liaise with families in need
- Excellent telephone manner and clear communication skills
- Ability to provide advice to families in a professional and objective manner
- Trust worthy and reliable
- Access to a vehicle

### Desirable Criteria

- Understanding of fuel efficiency would be beneficial however training will be provided
- Previous experience of working/ volunteering with disabled children and their families
- Previous experience of conducting home visits
- Knowledge of local area
- Awareness of services and support available would be beneficial however training will be provided

## DISCLOSURE AND BARRING SERVICE CHECKS

The Charity is committed to safeguarding children and young people and therefore adopts a safer recruitment approach through a robust recruitment and selection process. All posts within the Charity are subject to DBS checks, in line with the Rehabilitation of Offenders Act (1974). Dependent on the role, one of the following DBS checks may be carried out:

- Standard disclosure
- Enhanced disclosure
- Enhanced disclosures with children's and/or adults' barred list check(s):