

ROLE DESCRIPTION

VOLUNTEER POST TITLE:	Disability Energy Champions
RESPONSIBLE TO:	Volunteer Engagement Assistant Warm Homes Service Manager
RESPONSIBLE FOR:	N/A
HOURS:	We would suggest a minimum commitment of 12 months however the project will be running for a total of 2 years.

ABOUT THE CHARITY

Established in 2000, Caudwell Children is a national charity which works to transform the lives of disabled children and their families, enabling them to challenge the barriers they face throughout childhood by providing practical and emotional support.

The charity is going through an exciting period of growth having recently opened a new state-of-the-art facility for multi-disciplinary therapy programmes for childhood disability and research of neurodevelopmental conditions, including autism, within the grounds of Keele University.

The family support service that we deliver at Caudwell Children is instrumental in ensuring that we help as many disabled children as we can. The energy redress scheme is a funded project to support parents/ carers of disabled children in their own home, to provide the support that they need as well as to identify and engage families to address energy efficiency and affordability, a huge step to transforming the lives of disabled children.

PURPOSE OF THE POST

Mission centric Volunteering is instrumental to the growth of Caudwell Children. The purpose of this post is to enable the Service Delivery directorate to reach departmental goals and objectives and ensure the charity mission is achieved. These goals are:

- Provide best possible services to beneficiaries in line with consulting on their needs
- User led within overall aims of charity
- To improve the quality of life of disabled children in the UK

ROLE AND RESPONSIBILITIES

- Understand specific needs of families with disabled children
- Assisting the charity to expand its reach to families with disabled children in the UK. Providing practical and emotional support to families face to face
- Deliver essential services and support families ensuring homes are warm and efficiently heated
- Assist in conducting personalised home surveys and provide a combination of information and support to understand energy bills, energy improvements and reduce energy costs

This list is not exhaustive

PERSON SPECIFICATION

Essential Criteria

- Professional individual
- Empathetic with the ability to liaise with families in need
- Excellent telephone manner and clear communication skills
- Ability to provide advice to families in a professional and objective manner
- Trust worthy and reliable
- Access to a vehicle

Desirable Criteria

- Understanding of fuel efficiency would be beneficial however training will be provided
- Previous experience of working/ volunteering with disabled children and their families
- Previous experience of conducting home visits
- Knowledge of local area
- Awareness of services and support available would be beneficial however training will be provided

DISCLOSURE AND BARRING SERVICE CHECKS

The Charity is committed to safeguarding children and young people and therefore adopts a safer recruitment approach through a robust recruitment and selection process. All posts within the Charity are subject to DBS checks, in line with the Rehabilitation of Offenders Act (1974). Dependent on the role, one of the following DBS checks may be carried out:

- Standard disclosure
- Enhanced disclosure
- Enhanced disclosures with children's and/or adults' barred list check(s):